

september 2024

# NEWSLETTER



Co-funded by  
the European Union

ACRONYM: **AFC**

PROJECT NAME: **AUTISM FRIENDLY CLUB PROJECT**

NUMBER: **KA210-VET-73B91DA2**

START DATE: **01/12/2023**

DURATION: **18 MONTHS**

## AFC

The aim of the project is to bring the successful Autism Friendly Club program to the hospitality sector on an EU scale, with a focus on testing it in Sweden. The project aims to qualify managers and workers in the hospitality sector to provide adapted services and welcome people with Autism Spectrum Disorder (ASD).





## MISSION

Our mission is to qualify hospitality professionals by equipping them with the knowledge and tools necessary to provide exceptional and inclusive service to all customers, including those with ASD. By adopting this initiative, we not only improve the quality of service, but also promote inclusion and understanding in our communities.

## PARTNERS



## RESULTS

1. Conduct an analysis to specify the competencies, related to the existing CFA course for this target group and for the established objectives. 
2. Define the contents of a training module for the acquisition of these competencies compatible with the digital methodology and prepare a course (resources/pedagogical guide for teachers/evaluation/certification). 
3. Develop a guide to assist the hospitality industry in serving customers with ASD. 
4. Pilot test with 25 participants per pair to check and improve the course with the results. 

## COURSE

A ready-to-use 20-hour blended learning course. The course contains:

1. Technological resources and contents
2. Pedagogical guide for teachers
3. Evaluation and certification

We will achieve all the objectives of our project, helping the hospitality sector with the qualification of its staff, managers and workers to adapt facilities and services to offer adapted services and accommodate people with ASD.

Specifically by providing them with methods and tools for:

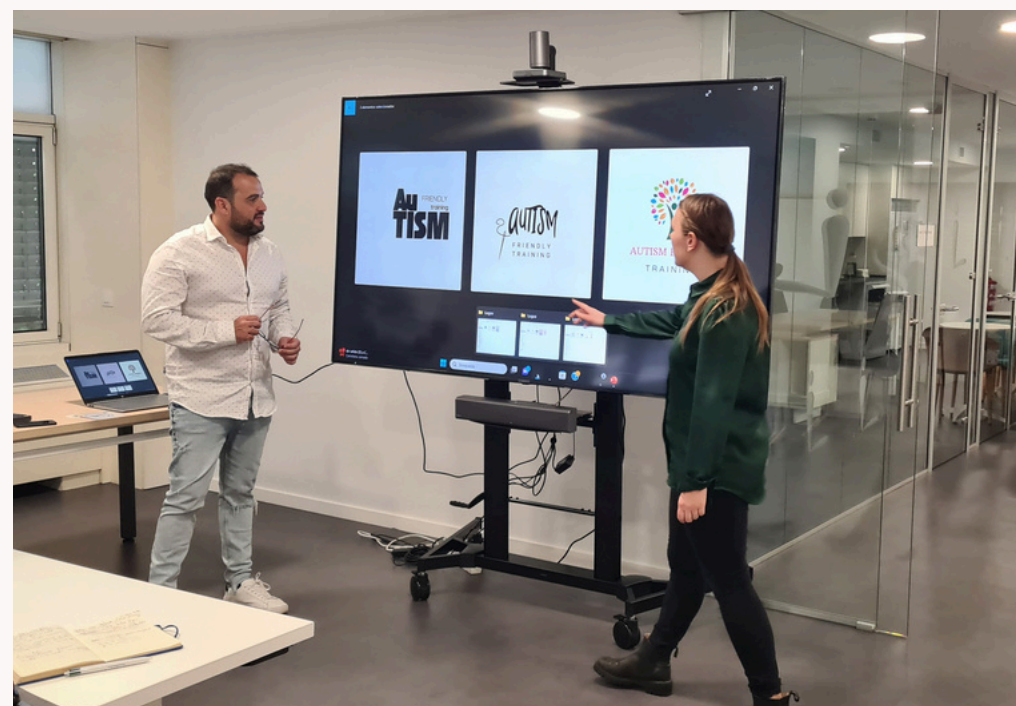
- Signage of spaces
- Training and sensitization of workers
- Adequacy and adaptation of schedules
- Design of sectorial protocols



## KICK OFF MEETING MADRID

First meeting between the project partners, in Madrid, on December 12 and 13, 2023.

Brief presentations of the partners were made, the first tasks were carried out, and the following months of work were planned, with the objectives and results to be achieved.



Autism Friendly Club

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## 2nd TRANSNATIONAL MEETING UPPSALA



Folkuniversit

Meeting in Uppsala, held on September 3, we were able to finalize the first two steps of the project: we completed the selection of the competencies needed to meet the established objectives and we defined the contents of the training module. Currently, we are making progress in the preparation of the pedagogical guide for the training of the hospitality sector in the care of customers with Autism Spectrum Disorder (ASD). We have also planned the next short-term tasks.

#AutismFriendlyHospitality #Inclusion #HospitalitySector  
#EUProject #ASDInclusion